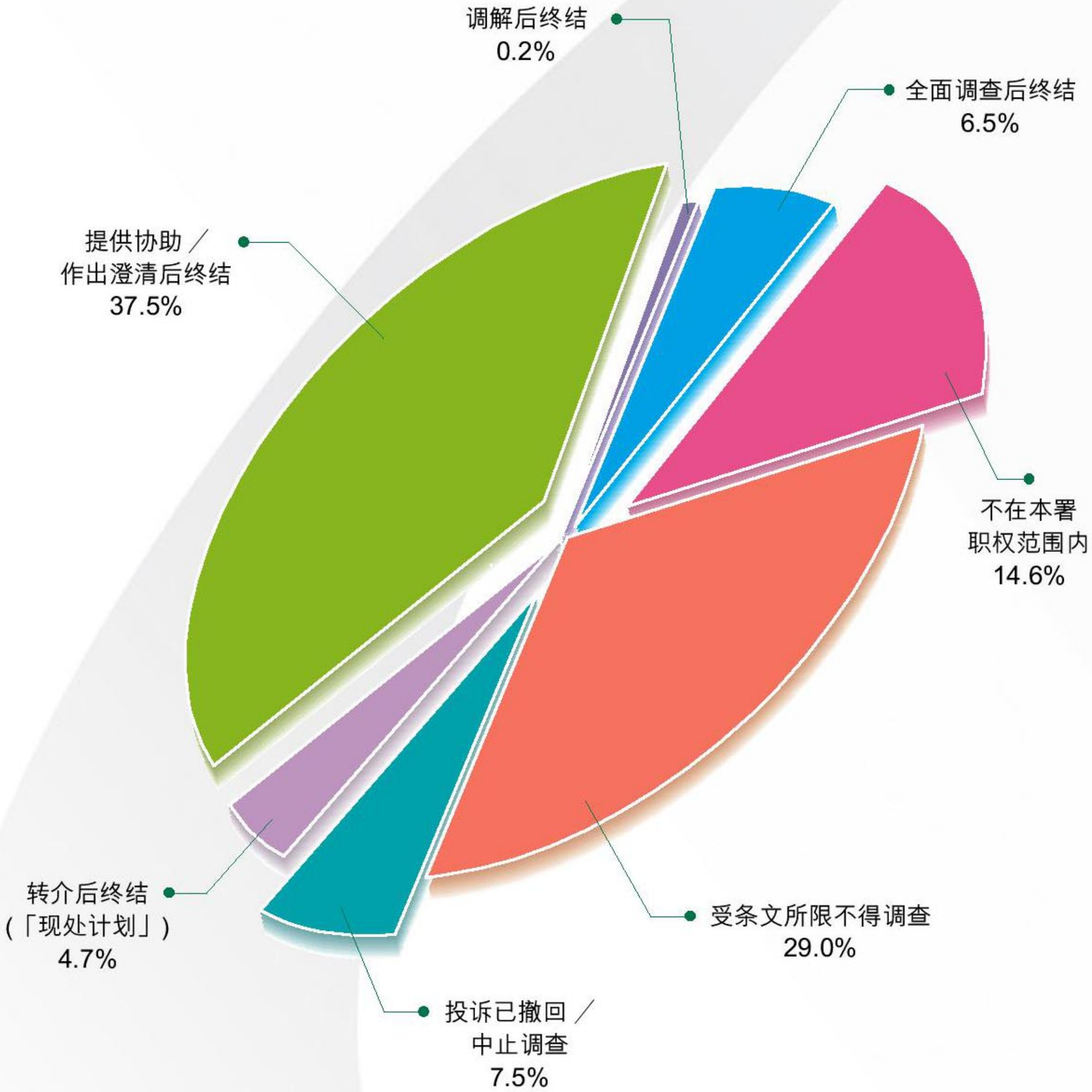
表 7

已终结的投诉个案分类：4,345 宗